

HOW DO I  
REPORT A  
DOG  
HOWLING  
PROBLEM?



# Who is responsible for cleaning up dog faeces?

Primarily dog walkers are responsible for cleaning up after their pets, and it is a punishable offence if they don't.

Local Authorities have a duty under the Environmental Protection Act 1990 and the Clean Neighbourhoods and Environment Act 2005 to keep highways and public land clear of dog faeces. Public land can include: parks, children's play grounds, sports grounds, beaches, pavements, verges and footpaths.



## Is dog fouling a problem in your street or park?

To get dog faeces removed.....



You can telephone, write, email or use a web based interactive form.



# What information do I need to give?

You need to give precise details of where the dog fouling is, and, if you witnessed the fouling, details of the dog/owner and the time it happened.

## By Telephone:

Telephone Monmouthshire County Council Environmental Health Team on **01291 635 711**

## In Writing:

Write to **Monmouthshire County Council Environmental Health Team,**  
**PO Box 106,**  
**Caldicot, Mon. NP26 9AH**



## By E-Mail:

Email [environmentalhealth@monmouthshire.gov.uk](mailto:environmentalhealth@monmouthshire.gov.uk)

## By Web Based Interactive Form:

Go to the Monmouthshire County council web page [www.monmouthshire.gov.uk/](http://www.monmouthshire.gov.uk/) then follow the next few steps to get started.....



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## Monmouthshire County Council - Report A Problem

### Report A Problem

Items marked \* must be completed

#### About this Form

If you are aware of a problem that you think the Council should be made aware of please use the form below to inform us. Many thanks for your help. We will email you with the outcome of our investigation Use this form to make the Council aware of a concern you have and want to raise. Select the appropriate type of enquiry. Use the map if you need to identify a location.

#### Type of Enquiry

- General
- Abandoned Vehicle
- Anti Social Behaviour
- Benefit Fraud
- Dog Fouling
- Faulty Street Light
- Fly Tipping Incident
- Food Quality complaint
- Health and Safety complaint/accident
- Litter incident
- Noise Pollution

Click on 'Dog Fouling'

**Report A Problem**

[Click Here to Choose Type of Enquiry](#)

**You are Reporting A Dog Fouling Incident**

Please scroll down to complete the form.

**Your Details**

We ask for your name and one point of contact in case we need any more information from you to enable us to investigate your concerns and to let you know the outcome of the investigation.

\* Your Name

Your Address

Your Postcode

Your Email Address

Contact Phone

Your mobile

**Identify the location and provide your comment**

Click on either of the green buttons above and below the map to plot the location of the problem.

[Click Here to Select the Location](#)

Tell us about your concern

Now fill out the form, giving as much detail as possible:

- Your details
- About the problem
- You can also indicate on the map exactly where!